

**Effective October 12, 2026**

## **Key Updates to BNI® Terms of Service and Privacy Policy**

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We have updated our Terms of Service and Privacy Policy to reflect new community and messaging features, subscription billing enhancements, and changes to our privacy practices.

### **Terms of Service**

- **Community and messaging:** Added terms covering direct and group messages, communities, posts, comments, reactions, uploaded content, moderation, reporting, retention, and continued visibility of certain content after membership ends.
- **Member content and Relationship Data:** Revised the member-content license to address hosting, display, moderation, retention, technical adaptation, and availability to other members. Clarified that members retain ownership of their underlying content and revised the restrictions relating to compiled Relationship Data.
- **Prohibited software and automated activity:** Added restrictions on unauthorized bots, crawlers, browser extensions, scraping, automated queries, fake accounts or engagement, circumvention of access controls, and interference with the Services.
- **Billing, renewals, and cancellation:** Added terms addressing third-party billing platforms, stored payment methods, electronic billing notices, minimum membership terms, automatic renewals, renewal reminders, cancellation methods, statutory withdrawal rights, refunds, and membership credits.
- **Electronic invoicing:** Clarified that invoices, receipts, renewal reminders, and billing notices may be delivered electronically, including where required for electronic invoicing and digital tax reporting.

### **Privacy Policy**

- **Community and messaging data:** Added details about the collection, use, visibility, disclosure, moderation, and retention of direct and group messages, community posts, comments, reactions, uploads, and related metadata.
- **Community-content moderation:** Added information about automated and AI-assisted screening and human review of community and messaging content, including moderation records and the ability to contest certain moderation decisions.
- **Subscription and billing data:** Added information about membership terms and renewal status, stored payment tokens, billing confirmations, invoices, receipts, account credits, tax identifiers, automatic renewals, and related billing communications.
- **Relationship Data:** Added an explanation of how profile, membership, participation, referral, interaction, and networking information may be used to generate and use Relationship Data.
- **Electronic invoicing and tax reporting:** Added information about processing invoices and transaction data to meet tax, accounting, electronic invoicing, and digital reporting requirements.
- **Vendor and SDK Register:** Updated the register to include Chargebee for subscription billing and Social.plus for community, messaging, content hosting, and AI-assisted moderation.

### **Disclaimer**

This summary is provided for convenience only and does not form part of the Terms of Service or Privacy Policy. It is a high-level overview and may not reflect every change. Please review the full Terms of Service and Privacy Policy for complete details. If there is any inconsistency, the full Terms of Service and Privacy Policy will prevail.